2027 UEFA CLUB FINALS
OFFICIAL HOSPITALITY TERMS AND CONDITIONS

A. INTRODUCTION

1. Scope

The following terms and conditions ("**Terms and Conditions**") govern the procedure for the purchase and use of Packages (as defined below) for the 2027 UEFA Club Finals (as defined below). The purchase and use of such Packages is subject to the following Terms and Conditions and any other applicable laws or regulations (as defined below under "Applicable Laws" and "Regulations") pertaining to access and usage of the Stadium (as defined below).

These Terms and Conditions are applicable to any Applicant, Client and to any Ticket Holder.

These Terms and Conditions must be accepted by the Applicant (via the means described in Article 5) prior to purchasing the Packages. Ticket Holders must read, accept and adhere to these Terms and Conditions and the Stadium Rules at all times. In the event of any conflict between these Terms and Conditions and the Stadium Rules, the respective provisions of these Terms and Conditions shall prevail.

For the purposes of these Terms and Conditions:

1. UEFA is the owner of the commercial rights in the 2027 UEFA Club Finals;

2. UC3 is the exclusive entity responsible for the exploitation of the commercial rights, including the sales of Packages, in respect of the 2027 Club Finals. UEFA Events SA is the seller of the Packages for the 2027 Club Finals on behalf of UC3; and

3. the relevant Host Association is the organiser of the relevant Match and is responsible for its staging.

2. Definitions

2027 UEFA Club Finals	a. the final UEFA Europa League match scheduled to be played at the conclusion of the 2026/27 season, which match is scheduled to be played in Frankfurt, Germany (or in such other venue or city as notified by UEFA) on 26 May 2027 (or on such other date as notified by UEFA); b. the final UEFA Women's Champions League match scheduled to be played at the conclusion of the 2026/27 season, which match is currently scheduled to be played in Warsaw, Poland (or in such other venue or city as notified by UEFA) on such date in May 2027 as notified by UEFA (or on such other date as notified by UEFA); c. the final UEFA Conference League match scheduled to be played at the conclusion of the 2026/27 season, which match is scheduled to be played in

İstanbul, Türkiye (or in such other venue or city as notified by UEFA) on 2 June 2027 (or on such other date as notified by UEFA); and

d. the final UEFA Champions League match scheduled to be played at the conclusion of the 2026/27 season, which match is currently scheduled to be played in Madrid, Spain (or in such other venue or city as notified by UEFA) on 5 June 2027 (or on such other date as notified by UEFA).

Accessibility Package	a Package with either an Easy Access Ticket or a Wheelchair Ticket for the relevant Match.
Accessibility Package Companion	a personal companion/assistant accompanying a disabled Client or Guest (as applicable). Such Accessibility Package Companion must be able to provide all necessary assistance to the disabled Client or Guest (as applicable) in respect of their attendance at the Match.
Agreement	the agreement between the Client and UEFA Events SA entered into in accordance with Article 5, pursuant to which the Client agrees to purchase the Package(s) subject to these Terms and Conditions.
App	the 'UEFA Mobile Tickets' app (or such other app as communicated to the Client by UEFA Events SA) which will be made available by UEFA Parties or its partners through the Apple App Store or Google Play Store or any such other app store as notified by UEFA Parties.
Applicable Laws	all laws, statutes, common law, regulations, ordinances, codes, rules, guidelines, orders, permits, tariffs and approvals, including those relating to the environment, health and safety or sanitary measures, of any governmental or local authority that apply to the Applicant, Client, Ticket Holder and/or Guest, or the subject matter of these Terms and Conditions.
Applicant	any individual applying for Packages whether in their own name or on behalf of a Client.
Client	an individual or other legal entity which enters into an Agreement for the purchase of Package(s) subject to these Terms and Conditions. In the event of a business entity, "Client" shall be deemed to include such entity's duly authorised representative(s) as identified by the Applicant in the Order.
Easy Access Ticket	a Ticket included in a Package for a disabled person who does not use a wheelchair but requires seating with easy access that is close to accessible amenities in the Stadium.
Excluded Person	a. any person subject to an administrative or judicial football ban under the Applicable Laws of the relevant Host City and/or relevant Host Territory;

b. any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;

c. any person banned by UEFA, the relevant Host Association and/or the relevant Stadium Owner from attending events at the relevant Stadium;

d. any individual from time to time banned from membership of the fan club or official supporters club of any national football team (or banned from any equivalent official supporters club by a football governing body in any jurisdiction in the world);

e. any individual or legal entity known or reasonably believed by UEFA Parties or a UEFA member association to be engaged in (or to have facilitated in (directly or indirectly)) the unauthorised advertisement, offer, sale or transfer of packages or tickets to any other football match or any other sporting event whether the match or event was held at the Stadium or otherwise;

f. any person who is deemed by the participating clubs in the relevant Match to be a person to whom Tickets should not be allocated (including but not limited to persons who have been issued with a stadium ban by the respective participating club);

g. any person who is deemed by the relevant public authorities to be a person to whom Tickets should not be allocated for safety and security reasons;

h. any person who has breached or is in breach of UEFA's ticketing terms and conditions as applicable to the relevant Match; and

i. any person who has breached or is in breach of these Terms and Conditions.

Final Sales Period	the period commencing from one (1) month prior to the relevant Match.
Guest	an individual invited by the Client to the relevant Match to whom a Ticket may be transferred by the Client in accordance with these Terms and Conditions.
Host Association	the UEFA member association appointed by UEFA which is responsible for the organisation and staging of the relevant Match. For the avoidance of doubt, the Host Association is deemed to be the "organiser" of the Match under the Applicable Law.
Host City	the city in which the relevant Match takes place.
Host Territory	the country in which the relevant Match takes place.
Match	the relevant 2027 UEFA Club Final for which the Package(s) were purchased.
Official Hospitality	the official hospitality programme for the relevant Match.

Official Hospitality Conditions	any conditions for attending the Official Hospitality Facility at the relevant Match as set out in the product description on the UEFA Website including, but not limited to, conditions relating to dress code, behaviour and access hours.
Official Hospitality Facility	the entire premises of any venue at or in the vicinity of the relevant Stadium where Official Hospitality events will take place, which require a Ticket to gain access. For the avoidance of doubt, Official Hospitality Facilities will differ depending on the category of the Package(s) purchased by the Client.
Official Sales Agent	the sales agent(s) or provider(s) appointed by UEFA Events SA (if any) in respect of the marketing and/or promotion of the sale of Packages in the relevant Applicant's territory and/or the introduction of Clients to UEFA Events SA.
Order	the order submitted to UEFA Events SA, in the format required by UEFA Events SA, by an Applicant wishing to purchase Packages for a Match, which shall indicate, in particular, the quantity and type of the Package(s) requested by the Client and the applicable prices as well as the Client's details as more fully described in Article 5 of these Terms and Conditions. For the avoidance of doubt, the Order shall not be binding upon UEFA Events SA unless and until the Order has been confirmed by UEFA Events SA in accordance with Article 5.13.
Package	the Official Hospitality packages made available by UEFA Events SA for the relevant Match, which shall include a Ticket. Details of the Packages shall be set out on the UEFA Website and/or as further modified from time to time by UEFA Events SA.
Refund Policy	the refund policy of UEFA Events SA as applicable from time to time which governs refunds in the event of rescheduling, abandonment, cancellation, a reduction of Stadium capacity, change of venue and the playing of the relevant Match behind closed doors and which is available for review at the UEFA Website.
Regulations	without limitation, the terms of the following: a. Stadium Rules; and/or b. UEFA's and the relevant Host Association's statutes and regulations applicable for the relevant Match.
Sale	any sale of Package(s) resulting in the conclusion of the Agreement with the Client in accordance with and subject to these Terms and Conditions.
Stadium	the entire premises of the relevant stadium at which the Match is played and any other areas which require a Ticket (or other access device, if applicable) to gain access.

Stadium Owner	the owner of the relevant Stadium at which the relevant Match is played and any operator or lessee of such Stadium.
Stadium Rules	the stadium rules for the relevant Match which are in force from time to time, the latest version of which can be accessed at the UEFA Website.
Terms and Conditions	these terms and conditions, which govern the procedure for the purchase and use of the Packages.
Ticket(s)	the electronic/mobile (or, in limited cases, paper) ticket(s) provided to the Client which (subject to these Terms and Conditions) grants the Ticket Holder the right to access the relevant Official Hospitality Facility according to the category of the Package purchased and to attend the relevant Match and occupy a seat or space at the relevant Stadium as identified on such ticket. For the avoidance of doubt any mobile or other electronic device which has the App, which in turn has an electronic/mobile ticket assigned to it, shall be considered a Ticket for the purposes of these Terms and Conditions.
Ticket Holder	any person who is in actual and legitimate possession of a Ticket, obtained in accordance with the Terms and Conditions (including, as the case may be, the Client and the Guest(s)).
UC3	UEFA Club Competitions SA (trading as UC3) whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland. UC3 is the commercial joint venture between its shareholders (UEFA and European Football Clubs (EFC)) and is responsible for the commercialisation of UEFA's club competitions.
UEFA	Union des Associations Européennes de Football, Route de Genève 46, 1260 Nyon 2, Switzerland.
UEFA Champions League	the UEFA Champions League™, as further described in the relevant UEFA competition regulations.
UEFA Conference League	the UEFA Conference League™, as further described in the relevant UEFA competition regulations.
UEFA Europa League	the UEFA Europa League™, as further described in the relevant UEFA competition regulations.
UEFA Women's Champions League	the UEFA Women's Champions League™, as further described in the relevant UEFA competition regulations.
UEFA Events SA	UEFA Events SA of Route de Genève 46, 1260 Nyon 2, Switzerland, a wholly owned subsidiary of UEFA.

UEFA Official Hospitality Client Web Portal	the dedicated UEFA Parties portal accessible only via an individual log-in provided to the Applicant by UEFA Parties.
UEFA Official Hospitality Online Sales Portal	the official publicly accessible online sales portal (if any) made available by UEFA Parties for the purposes of ordering and purchasing Packages directly from UEFA Events SA.
UEFA Official Hospitality Collection Point	the location, which shall be notified by UEFA Events SA in advance of the relevant Match, in the relevant city centre of the city in which the Match is taking place where, if required in accordance with these Terms and Conditions, Clients will collect Packages purchased by them.
UEFA Parties	UEFA, UEFA Events SA and UC3.
UEFA Website	the official publicly accessible UEFA Parties' website currently located at www.uefa.com (including the pages of such website dedicated to the 2027 UEFA Club Finals Official Hospitality).
Wheelchair Ticket	a Ticket included in a Package for a disabled person using a wheelchair within a designated wheelchair space at the Stadium.

B. SALES OF PACKAGES

3. Package Options and Benefits

3.1. The various Package options offered, subject to their availability, will be set out on the UEFA Website. UEFA Events SA makes no warranty that Packages will be available for each Match.

3.2. UEFA Events SA may change, at its sole discretion, the scope, content and/or format of the Packages or offer additional Packages at any time and for any reason (including, without limitation, for reasons of public safety, security or sanitary measures). Where any such change relates to a Package already purchased by a Client, UEFA Events SA shall contact the relevant Client as soon as reasonably practicable using the contact details provided by the relevant Applicant in the Order.

3.3. Prices for Packages shall be quoted in such currency as stated on the UEFA Website. Details of any VAT payable in respect of the Packages shall be stated on the UEFA Website and/or otherwise notified directly to the Client (for example, in the invoice). Where payment of VAT is applicable, such VAT shall be payable by the Client.

3.4. Any Package purchase requirements (including minimum skybox orders) stipulated by UEFA Events SA on the UEFA Website must be adhered to by Clients when purchasing the Packages.

3.5. UEFA Events SA reserves the right to add to, amend and/or waive the purchase requirements detailed in Article 3.4 above at its sole discretion and at any time. In addition, UEFA Events SA shall notify Clients of any additional purchase requirements that may apply to certain specific Packages.

3.6. UEFA Events SA reserves the right to change the location of any skybox(es) and/or seats and spaces allocated to a Client at the relevant Stadium. UEFA Events SA shall use its best efforts to notify Clients of any such change of location in advance of the relevant Match.

3.7. In connection with the Order, UEFA Parties shall not be held liable for any:

a. incorrect or incomplete information provided by the Applicant in the Order; and/or

b. technical malfunction of the Internet or failure of computer hardware or software or other malfunction of any means of communication used for submission of the Order (unless caused by UEFA Parties' gross negligence or wilful misconduct) which results in UEFA Events SA not receiving the Order or receiving an incomplete Order.

4. Accessibility Packages

4.1. A limited number of Accessibility Packages are available for each Match.

4.2. Accessibility Packages will be delivered with a complimentary Match Ticket for an Accessibility Package Companion. For the avoidance of doubt, (i) all other elements of the Package for the Accessibility Package Companion are to be paid at the full prevailing rate; (ii) requests for a Match Ticket only (without the other elements of the Package) for an Accessibility Package Companion will be rejected.

4.3. For enforcement purposes under these Terms and Conditions where the Client is:

i. not the disabled spectator themselves, the disabled spectator will be considered as the Guest; or

ii. the disabled spectator, the Accessibility Package Companion will be considered as the Guest.

4.4. Applicants applying for Accessibility Packages will be required to submit to UEFA Events SA (in such form as communicated to the Applicant by UEFA Events SA) a valid official document confirming their eligibility or the eligibility of their Guest (whichever the case may be) for such Accessibility Packages as soon as requested to do so by UEFA Events SA.

5. Application, Order and Sale Process

5.1. All Orders shall be subject to the provisions of this Article 5.

5.2. The application options available to Applicants wishing to place Orders for Packages will be stated on the UEFA Website. These options may include the following, however UEFA Events SA makes no warranty that each of the following options will be available for all Matches:

(i) UEFA Official Hospitality Online Sales Portal – The online automated order and purchase processes which will set out (in real-time) details of Package availability and pricing. By using the UEFA Official Hospitality Online Sales Portal, Applicants acknowledge their agreement to the UEFA Website's terms and conditions.

(ii) Request Form – Applicants can request whether the desired Packages are available by completing and returning the relevant UEFA Events SA request form to UEFA Events SA.

(1) Quotes – Applicants can request that a customised indicative quote be issued which details the expected price of the proposed purchase of Packages. The quote is for informational purposes only and does not guarantee the availability of the relevant Packages. Applicants can request whether the Packages detailed in the quote are available by completing, signing and returning the relevant quote document to UEFA Events SA.

(2) Offer – Applicants can request that a customised offer be issued detailing the proposed purchase of Packages and the relevant price. UEFA Events SA is under no obligation to provide Applicants with an offer and, for the avoidance of doubt, UEFA Events SA reserves the right in its sole discretion to refuse requests for an offer. Where an offer is issued, the relevant Packages will be available for purchase by the Applicant (subject to the following provisions of this Article 5) at the price stated in the offer provided that the Applicant completes, signs and returns the offer document to UEFA Events SA prior to the expiration of the offer (the date of which shall be clearly stated on the offer). For the avoidance of doubt, Applicants shall not be permitted to request multiple offers in respect of the same (or substantially similar) proposed purchase of Packages so as to effectively extend the expiration period stated in the offer.

5.3. Save where Applicants have been assisted by Official Sales Agents, Applicants shall submit the completed and signed documents identified in Article 5.2 above to UEFA Events SA by email to hospitality@uefa.ch or through such other means as communicated to the Applicant by UEFA Events SA. Where Applicants have been assisted by Official Sales Agents, they shall submit their completed and signed documents to the relevant Official Sales Agent. Signature of these documents and their submission to UEFA Events SA or the relevant Official Sales Agent shall be deemed to constitute the Applicant's (and if the Applicant is not the Client, then the Client's) acceptance of these Terms and Conditions.

5.4. UEFA Events SA may also issue Applicants with a link to the UEFA Official Hospitality Client Web Portal which will enable them to complete their Order online. Where Applicants complete their Order online in accordance with this Article 5.4, the Applicant will be required to review and accept these Terms and Conditions before any Order is submitted (and if the Applicant is not the Client, then the Applicant shall be deemed to have accepted these Terms and Conditions on behalf of the Client).

5.5. During any pre-sales period and the Final Sales Period, certain streamlined application, ordering and invoicing processes shall apply at UEFA Events SA's sole discretion, the details of which shall be notified to the relevant Applicants.

5.6. For the avoidance of doubt, separate sales procedures shall apply in respect of each Match. Accordingly, any purchases of Packages for different Matches shall be processed in separate orders (i.e. one for each Match).

5.7. All Orders must include the following minimum information:

a. identification of the Client, including: (i) first name(s) and last name; (ii) address of residence; (iii) contact telephone number; and (iv) contact email address. For the avoidance of doubt, in the event that the Client is a business entity such details shall include: (i) full company name; (ii) registered office address, (iii) authorised representative(s) full name and surname, employment position, contact telephone number and contact email address; (iv) (upon request from UEFA Parties or the relevant Official Sales Agent) excerpt from the national

register of companies or other document, which shows the rules of representation and persons entitled to represent such entity; and (v) any such other information as UEFA Parties (or the relevant Official Sales Agent) may reasonably require;

b. if the Applicant is not the individual or business entity intending to enter into the Agreement:

i. personal details of the Applicant and the Client including: (i) first name(s) and last name; (ii) address of residence; (iii) contact telephone number; and (iv) contact email address; and

ii. (if so requested by UEFA Parties) a power of attorney confirming the Applicant's authority to submit the Order on behalf of the Client and enter into the Agreement on behalf of the Client (if applicable).

c. quantity and category of Packages which the Client wishes to purchase;

d. confirmation of understanding and acceptance of these Terms and Conditions by the Client;

e. Client's billing address to which invoices should be issued. UEFA Events SA reserves the right, in its sole discretion, to issue invoices only to the Client's address as stated in the Order.

5.8. The Applicant warrants that all information provided by them during the application process is true and accurate. If the Applicant is subsequently found to be in breach of this Article 5.8 UEFA Events SA shall be entitled to refuse their application or void their Package(s) and Ticket(s) (if they have been issued).

5.9. The purchase of all Packages is subject to availability.

5.10. Following receipt of the Order, UEFA Events SA will review the Order, verify if the relevant Packages requested in the Order are available and ensure that all information required from the Client has been duly provided.

5.11. In the event that there are no Packages available, there are different Packages or quantities of Packages available or the Package has changed (as compared to the Order) UEFA Events SA will contact the Applicant and a new Order will be required from the Applicant should the Applicant wish to purchase such different Packages or quantities of Packages.

5.12. UEFA Events SA reserves the right to reject any Order at its sole discretion (including, but without limitation, for reasons of public safety or security). Without prejudice to the preceding sentence, UEFA Events SA shall be entitled to reject any Order if:

a. UEFA Events SA, in its absolute discretion, considers that the Client has been, or may be, associated with, or engage in, any unauthorised sales of match tickets or Official Hospitality

packages or any other so-called "ambush marketing" activities in relation to any UEFA competitions;

b. the Client or any Guest is an Excluded Person; or

c. the Client has committed payment defaults in respect of purchases of Official Hospitality packages from UEFA Parties in respect of other UEFA competitions or UEFA Events SA, in its absolute discretion, considers that the Client may commit payment defaults in respect of purchases of Packages.

5.13. If the Order is accepted by UEFA Events SA, UEFA Events SA will issue a confirmation email (or will otherwise provide a formal written confirmation) to the Client and at this stage the Sale will occur and a legally binding Agreement between UEFA Events SA and the Client shall come into existence.

6. Payment

6.1. Following the issue of the Sale confirmation pursuant to Article 5.13, a relevant invoice(s) will be sent to the Client by UEFA Events SA. The Client acknowledges and accepts that UEFA Events SA may use service providers throughout the sales process (including, but not limited to, for the purposes of invoicing where such invoices may be issued by the relevant Host Association) however, and for the avoidance of doubt, UEFA Events SA shall remain the seller of the Packages and retain ownership of Tickets included in such Packages. Further information can be found in the Privacy Notice.

6.2. In respect of all Sales, the full amount is payable in one (1) single instalment within the period stipulated on the invoice.

6.3. All payments shall be paid in accordance with the relevant invoice including any applicable VAT payable in connection with the Packages. For the avoidance of doubt, the Client shall be responsible for complying with any applicable VAT regulations as required in accordance with their address of residence or (in the event that the Client is a business entity) its registered office address and with any relevant Applicable Law.

6.4. The Client must pay all amounts due for the purchase of the Package(s) as indicated in the invoice. No Packages will be delivered to any Client where full and complete payment has not been received. UEFA Events SA reserves the right to charge interest on any late payments in accordance with any relevant Applicable Laws.

6.5. Payments may be made by such credit cards and debit cards as notified by UEFA Events SA or by bank transfer, subject to the provisions of Article 6.6 below. Any and all bank charges incurred as a result of any monetary transfer and payment will be the sole responsibility of the Client. UEFA Events SA will notify Applicants in the event that any alternative payment options are available.

6.6. It is the responsibility of each Client to make the payment for the Packages in compliance with Applicable Laws and regulations and to ensure that such payment is received in full on the bank account identified in the invoice.

6.7. Save as specified in the Refund Policy, the Client cannot rescind or cancel the Agreement once it has become binding pursuant to Article 5.13 and Clients shall have no right of withdrawal (whether within two weeks or otherwise). The Client cannot elect to return or exchange Packages following the Sale without the prior written approval of UEFA Events SA. For the avoidance of doubt, the Client and any and all Ticket Holders shall be responsible for making their own travel and accommodation arrangements relating to the Packages and failure to do so for any reason whatsoever shall not entitle the Client and/or any Ticket Holder(s) to the cancellation of the Agreement, return of the Packages sold or any exchange or refund in relation thereto.

6.8. The payment obligations referred to in this Article 6 are of the essence and failure to perform such obligations within the deadlines specified above in this Article 6 shall entitle UEFA Events SA to cancel as of right the allocated Packages, reallocate them to another person and/or entity and retain any monies paid by the Client.

7. Distribution Process

7.1. All Clients are required to provide to UEFA Parties the first name(s), last name, date of birth and email address, along with any other information, such as passport/ID number, required under Applicable Laws or at the request of the competent authorities, of themselves and their Guests (and warrant that such information is complete and accurate when it is submitted) in accordance with Article B.7.2.a below. In the event that the Client is a business or company, these details should be provided for the contact person at such business or company. UEFA Events SA reserves the right in its sole discretion to require Clients to provide these details prior to this time, including but not limited to immediately upon submission of the Order. UEFA Events SA further reserves the right to require the Client to affirm their Guest's details 24 hours prior to the relevant Match. In the event that the Client refuses to provide such details, whether in accordance with Article B.7.2.a or upon UEFA Events SA's request, the relevant Package(s) will be cancelled as of right by UEFA Events SA, with no right to a refund for the Client, and may be made available for re-sale to other persons and/or entities. In the event of such cancellation, the Ticket(s) included in such Package(s) will not be activated (or will be deactivated, as applicable) and will be cancelled and voided and entrance to the Stadium and/or the relevant Official Hospitality Facility for such Packages and Tickets will be refused.

7.2. Packages will be delivered to Clients in the following ways:

a. by virtue of electronic "mobile phone tickets" (which shall be the default delivery method). Where the Tickets included in the Packages are remitted in this manner, the Ticket Holder is required to download the App on their mobile phone and the electronic Tickets will need to be displayed on the mobile phone in order to enter the Stadium and the Official Hospitality Facility. Tickets are remitted to the Client for onward transmission to the Ticket

Holder(s) and it is the responsibility of the Client to download the App on their mobile phone and transfer the Ticket(s) to the Ticket Holder(s). It is then the responsibility of the Ticket Holder to download and install the App and to ensure that the Tickets are displayed correctly on their mobile phone. In the event that the Client and/or Ticket Holder has problems with the installation of the App or the retrieval of the Tickets through the App, the Client/Ticket Holder must immediately inform UEFA Events SA (via hospitality@uefa.ch) and in any event no later than one (1) day prior to the day of the Match. Ticket Holders will be required to provide, by such deadline (if any) as communicated by UEFA Events SA, their first name(s), last name, email address, mobile telephone number, date of birth and any other personal data, such as passport/ID number, required under Applicable Laws or at the request of the competent authorities when downloading and registering within the App. The Applicant accepts and acknowledges that any failure to provide the required personal details within the timescales and despite the deadlines communicated to Applicants and Clients shall result in the relevant Packages and Tickets being cancelled, with no right to a refund;

b. UEFA Events SA may decide (at its sole discretion) to remit the Packages (or any part thereof) personally to Clients during the official opening hours of the UEFA Official Hospitality Collection Point (or such other collection point as UEFA Events SA shall determine in its sole discretion) at the relevant Stadium (or in its vicinity) as further described in Article 7.4.

7.3. Clients will not be able to request: (i) a change to the delivery method by UEFA Events SA; and/or (ii) a refund of the Package(s) on the basis of the distribution method applicable to their Package(s). For the avoidance of doubt, Clients will not receive a refund for any Package(s) and Tickets which they or the Ticket Holder to whom they have transmitted a Ticket fail to download using the App or which the Client does not collect in accordance with Article 7.4.

7.4. In the event that the Client is required to collect their Package(s) (or any part thereof) in accordance with Article 7.2.b, the Client will be informed by email as soon as reasonably practicable that their Package(s) (or any part thereof) can be collected during the opening hours of the relevant UEFA Official Hospitality Collection Point (or such other collection point as UEFA Events SA shall determine in its sole discretion). The email will provide the exact details of the UEFA Official Hospitality Collection Point (or such other collection point as UEFA Events SA shall determine in its sole discretion) as well as the opening times during which the Package(s) can be collected. Such location shall be in the vicinity of the Stadium or in the Host City centre. In order to collect such Package(s), the Client must show a personal identification document (passport or national identity card if issued by a Schengen area country or passport (only) if issued by a non-Schengen area country) for them and, upon request by UEFA Events SA for their Guest(s), and the above-mentioned email either electronically or as a print-out. The Applicant acknowledges that notification under this Article 7.4 may be provided following receipt of an initial "mobile phone ticket" and that such "mobile phone ticket" will then be deactivated by UEFA Events SA.

7.5. Where the Client is a business entity and they are required to collect their Packages(s) in accordance with Article 7.4 above, the Client shall provide UEFA Events SA with the contact details of the person who will collect the Package(s) along with an authorisation or Power of Attorney authorising such collection on the relevant Client's behalf.

7.6. The Applicant shall ensure that the personal data and relevant contact details required in the Order for delivery of the Package(s) is kept up-to-date at all times. UEFA Events SA shall not be held liable for the lack of, or late notification of, any relevant information required for delivery of the Packages.

7.7. Defective mobile phone Ticket(s) such as for example, Tickets not displayed in the App, Tickets not being displayed due to defective mobile phone or insufficient battery, or with incorrect personal information displayed on the Ticket, will be rejected at the entrance to the Stadium. UEFA Parties, the Host Association and the Stadium Owner shall not be responsible for defective, lost or stolen Ticket(s) and will accept no obligation to reissue any such Ticket(s) provided that where there is a defect of a mobile Ticket or other complications with regard to the access procedure (including but not limited to with the functionality of the App) entirely or predominantly attributable to UEFA Events SA, UEFA Events SA shall where reasonably possible and subject to identification of the Ticket Holder's legitimacy in accordance with Article C.9.2.b either rectify any defect or block the Ticket concerned after notification of the defect and issue a new Ticket to the Client upon provision of sufficient evidence from the Client.

7.8. In the event that the Client requires any assistance onsite at the Stadium in relation to their Ticket(s), the Client must show a personal identification document (passport or national identity card if issued by a Schengen area country or passport (only) if issued by a non-Schengen area country) upon the request of authorised persons representing UEFA Parties and/or the Host Association.

C. USE OF PACKAGES

8. Use of Tickets

8.1. Except as expressly permitted in Articles 8.2 and 8.3, any resale, transfer, offer for resale or transfer or advertisement for resale or transfer of the Package(s) (or the Ticket(s) included in such Package(s)), whether for free or for consideration, is strictly prohibited. This prohibition extends to providing access to the mobile (or other) device upon which a Ticket is held/displayed, attempting to log in to the App on more than one mobile (or other) device and to providing login details for the App.

8.2. The Client shall be permitted to transfer the Tickets to their Guest(s) (the details of whom were provided to UEFA Parties in accordance with these Terms and Conditions) provided that (jointly):

a. the Client (which in the case of a business entity shall be deemed to include its owners, directors and employees) will attend the Match and the Official Hospitality Facility together with their Guest(s);

b. the Tickets are for their personal or corporate use;

c. such permitted transfer is free of any extra consideration; and

d. Guests, by accepting the transfer of Tickets from the Client, agree to be subject to these Terms and Conditions.

8.3. In the event that a Ticket Holder is unable to attend the relevant Match for personal reasons (for example, illness or medical reasons), the Client shall not be entitled to a refund in respect of such Ticket and Package but shall be entitled to transfer such Ticket and Package to such other individual as determined by the Client, provided that such transfer is carried out in compliance with, and subject to, Articles 8.1 and 8.2 and that the personal details of such individual are provided in accordance with the procedure notified to the Client by UEFA Events SA. For the avoidance of doubt, (i) notwithstanding the previous provisions of this Article, the Client remains required to attend the Match in accordance with the provisions of Article C.8.2.a unless otherwise approved in advance by UEFA Events SA, and (ii) upon notification to the Client by UEFA Events SA, only the Client is permitted to transfer Tickets pursuant to this Article 8.3; where the Ticket Holder is unable to attend the Match the Ticket(s) can only be transferred back to the Client, who can then transfer the Ticket(s) in accordance with the provisions of this Article.

8.4. The Client shall be solely responsible for distributing the Ticket(s) to the Guest(s).

8.5. Packages and/or Tickets must not be:

a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purpose;

b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;

c. combined with and sold as part of any package of goods or services; or

d. combined with and sold as part of any travel or hospitality package (for example, combining flights, hotels and/or food and drink and the Packages/Tickets).

8.6. Clients, Guests and Ticket Holders shall not:

a. run any advertisements or promotions relating to UEFA Parties, the 2027 UEFA Club Finals, UEFA Champions League, UEFA Europa League, UEFA Conference League, UEFA Women's Champions League or any other UEFA event or competition;

b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or the Official Hospitality Facility or via the display of overt commercial messages on clothing worn or items brought into the Stadium or any Official Hospitality Facility; or

c. exploit any marketing or promotional opportunities in relation to the use of the Tickets including, without limitation, any display of any Client's or Guest's corporate or business logo, trade mark or trade name.

For the avoidance of doubt, no commercial branding whatsoever may be displayed by the Clients, Guests and Ticket Holders at the Stadium (including in any skybox) or in the Official Hospitality Facilities. UEFA Parties reserve the right to split up a group of Ticket Holders within any Official Hospitality Facility or the Stadium if it believes, in its sole discretion, that a risk of ambush marketing may occur.

8.7. All Tickets remain the property of UEFA Events SA at all times and are valid for use by the Client and their Guest(s) only if such Client and Guest(s) comply fully with these Terms and Conditions.

8.8. UEFA Events SA reserves the right to substitute any and all elements of any Package with replacements of similar quality and value for any reason. The Client shall not be entitled to any refund as a result of such substitutions.

8.9. Packages and/or Ticket(s) acquired or used in breach of this Article and/or Article 16 of these Terms and Conditions shall be void and all rights conferred therewith shall be cancelled as of right with no right to a refund and any person seeking to use such Packages and/or Ticket(s) will be deemed a trespasser. Any person seeking to use a Package and/or Ticket obtained in breach of these Terms and Conditions in order to gain, provide access to or remain at the relevant Stadium and/or Official Hospitality Facility will be refused entry or be evicted from the relevant Stadium and/or Official Hospitality Facility with no right to a refund, and may be liable to further legal action. Any unauthorised sale or transfer of Packages and/or Tickets may be reported to the police or other authorities.

8.10. Any breach of these Terms and Conditions or of any Regulations shall entitle UEFA Events SA to cancel and invalidate the Package (including any Ticket included within the Package) and any other Package (including any Tickets included within that Package) that has been purchased by the Client for the same or any other 2027 UEFA Club Final Match, with no right to a refund.

8.11. Any Ticket Holder shall be required, upon request, to give an explanation as to how, from whom and from where they obtained their Package and/or Ticket(s).

9. Entrance

9.1. Access to the relevant Stadium and the relevant Official Hospitality Facility will be permitted during such hours as are specified on the Ticket or as published on the UEFA Website. Ticket

Holders are obliged to ensure that they keep themselves informed about possible alterations of the Match.

9.2. Entrance to the relevant Stadium and the relevant Official Hospitality Facility shall be:

a. subject to compliance with:

i. these Terms and Conditions;

ii. the Stadium Rules;

iii. the Official Hospitality Conditions;

iv. any sanitary measures or policies in place;

v. all Applicable Laws in place from time to time (whether statutory or otherwise and including health and safety requirements and any sanitary measures) governing access or presence at the relevant Stadium, attendance at the relevant Match, use of Tickets, general safety certificate and any special safety certificate applying to the relevant Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the relevant Stadium;

vi. UEFA Parties' instructions, guidelines and policies (including the no smoking policies applicable to the Official Hospitality Facilities); and

b. authorised only upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph and signature (e.g. passport, identity card); and

c. where the Applicable Laws of the relevant Host City or Host Territory in which the relevant Match is played stipulate a minimum age for attendance at football matches, authorised only to such persons who meet the minimum age requirements.

9.3. Ticket Holders leaving the Stadium will not be re-admitted.

10. Conduct at the Stadium

10.1. For safety and security purposes, all Ticket Holders attending a Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons, shall:

a. produce a valid Ticket together with proof of identity with valid photograph and signature (e.g. passport, identity card) in order to provide satisfactory evidence that the Ticket Holder's identity corresponds to that of the Client/Guest whose details were provided to UEFA Parties;

b. submit to inspections, body checks and examinations (including through the use of technical equipment) to ensure that they are not in possession of weapons or other prohibited or unauthorised items. Safety personnel, stewards and/or police shall be entitled to search any person's clothing, belongings and any other items in their possession;

c. comply with all instructions and guidelines issued by safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium;

d. comply with all sanitary measures and policies in place at the Stadium and follow any and all instructions from such persons; and

e. be subject to additional safety controls inside the Stadium, as the case may arise.

10.2. It shall be strictly forbidden inside the Stadium to express, display or disseminate any insulting, discriminatory, racist, xenophobic, sexist, religious, political or other illegal/prohibited messages.

10.3. The Stadium Rules contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated versions of these Terms and Conditions and/or the Stadium Rules, or simple icons illustrating prohibited items or conduct may also be included on the Ticket and must be fully complied with by the Ticket Holder.

10.4. It is strictly forbidden to do any of the following inside the Stadium, without limitation:

a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket held by the Ticket Holder;

b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits;

c. engage in any other conduct which may endanger any person at the Stadium;

d. occupy any seat or space other than that indicated on the Ticket; and/or

e. any other conduct which is not authorised.

The above list is not exhaustive. Ticket Holders should refer to the Stadium Rules for more information on the required conduct.

10.5. Fans supporting the teams participating in the Match may not be segregated within the Official Hospitality Facilities and the seating areas at the Stadium and each Ticket Holder agrees to behave responsibly and in line with the safety and security guidelines communicated by UEFA Parties, the Host Association and/or the Stadium Owner.

11. Damages

11.1. The Client acknowledges that any damage to the Stadium (including to seats and/or to any existing or temporary Official Hospitality Facility) which is caused by the Client and/or their Guest(s) shall be the Client's sole responsibility and shall be rectified at the Client's cost.

12. Sound and Image Recordings

12.1. Ticket Holders take note that their voice, image and likeness recorded during their time in the Stadium ("Recordings") may be used, free of charge, in any image, sound and audiovisual material in connection with the Match, either simultaneously or at a later date. UEFA Parties and the Host Association or third parties engaged or otherwise authorised by them in each case (e.g., broadcasting, press, individuals/influencers) create Recordings for the purpose and on the basis of their legitimate interest of public reporting and promotion of the Match pursuant to Art. 6 para. 1 lit. f of the EU General Data Protection Regulation (GDPR). Recordings may be processed, exploited and publicly reproduced by UEFA Parties and the Host Association as well as third parties authorised by them in each case (e.g. broadcasting, press, individuals/influencers) within the scope of the same legitimate interest pursuant to Art. 6 para. 1 lit. f of the GDPR.

12.2. Ticket Holders shall not collect, record, use or disseminate any sound, image, recording or depiction of the Stadium and/or the Match (including any results, statistics, information or other data about the Match, in whole or in part) ("Content") over the internet, radio, television or any other current or future media – or assist any other persons in doing so – other than for personal, private and non-commercial use. Any such personal, private and non-commercial use is at the Ticket Holder's own risk and, for the avoidance of doubt, requires the Ticket Holder to clear all necessary rights for such use. Examples of personal, private non-commercial use include sharing (limited) Content (by means of physical or electronic media) with the Ticket Holder's close friends and family but shall not include any use of Content:

i) on a live/near-live basis;
ii) in any manner intended to make available any aspect of the Match to the public;
iii) on webpages or social media accounts (save for any closed social media account accessible by the person's close friends and family only);
iv) to promote, sponsor, endorse or sell products/services;
v) to generate any form of commercial gain or remuneration (whether monetary or not); or
vi) on any form of physical or electronic media in any manner that suggests an official association with UEFA Parties and/or the Match.

UEFA Parties reserve the right, in their sole discretion, to determine whether any use of Content constitutes personal, private and non-commercial use. For the avoidance of doubt, UEFA Parties and any authorised third party are entitled to delete, or cause to be deleted, any images transmitted or publicly displayed in breach of this Article 12.2 and to bring any other claim against the responsible person (collecting, recording, using or disseminating as described above) in a judicial or extrajudicial proceeding.

12.3. All rights in relation to any Content created by Ticket Holders shall be owned by UEFA, save that UEFA Parties hereby grant Ticket Holders a non-exclusive licence to use such Content for the personal, private and non-commercial uses described in Article 12.2 above. In this respect, each Ticket Holder hereby irrevocably and unconditionally transfers and assigns to UEFA Parties, free of charge, all rights (including all intellectual property rights) in relation to any such Content for the full period of such rights. In any jurisdiction where such transfer/assignment does not take effect, the Ticket Holder hereby grants to UEFA Parties, free of charge, a perpetual, worldwide, unrestricted, irrevocable, exclusive, transferable, sub-licensable, royalty-free licence to use such Content for any and all purposes. If requested by UEFA Parties, the Ticket Holder shall do all things reasonably necessary to give effect to this Article 12.3.

12.4. To ensure the safety of the public and effective law enforcement, the Stadium and, in part, its surroundings are monitored with a closed circuit television system in accordance with Art. 6 para. 1 lit. f of the GDPR generally operated by the Host Association and/or the Stadium Owner regarding the Match. The respective recordings are treated confidentially by the Host Association and/or the Stadium Owner and in compliance with applicable data protection law (in particular, GDPR) but can serve as evidence in particular in the event of suspicion and/or the occurrence of criminal offences; the Host Association and/or the Stadium Owner may transfer their recordings to the competent public safety authorities in these cases. In addition, the competent public safety authorities may also use video surveillance equipment on match days on their own responsibility to avert danger and prosecute offenders in accordance with the applicable legal provisions.

D. MISCELLANEOUS

13. Abuse of the UEFA Official Hospitality Online Sales Portal, the UEFA Official Hospitality Client Web Portal or App

13.1. To maintain a secure and equitable experience for all users of the UEFA Official Hospitality Online Sales Portal, the UEFA Official Hospitality Client Web Portal and the App, it is strictly prohibited for any Applicant, Client, Guest or Ticket Holder (as applicable) to carry out any activities intended to disrupt or compromise the integrity of the UEFA Official Hospitality Online Sales Portal, the UEFA Official Hospitality Client Web Portal or the App. Attempting to breach the security of the UEFA Official Hospitality Online Sales Portal, the UEFA Official Hospitality Client Web Portal or the App, including but not limited to 'Distributed Denial of Service (DDoS)' attacks, brute force attempts, or any other form of unauthorised access or abuse (including attempts at such unauthorised access or abuse), will result in immediate suspension of access to the UEFA Official Hospitality Online Sales Portal, the UEFA Official Hospitality Client Web Portal and the App.

13.2. In the event of a breach of the provisions of Article 13.1, any Packages and Tickets associated with the accounts involved in such activities (and/or associated with the respective holders of such accounts) shall be cancelled with no right to a refund.

14. Liability

14.1. Subject to Article 14.5, in the event that UEFA Parties, the Host Association and/or the Stadium Owner are in breach of their obligations (under these Terms and Conditions or otherwise), UEFA Parties, the Host Association and/or the Stadium Owner shall only be responsible for such loss or damage suffered by the Ticket Holder which was reasonably foreseeable as a result of the breach. UEFA Parties, the Host Association and/or the Stadium Owner shall not be responsible for any loss or damage that is not reasonably foreseeable or contemplated at the time the Client entered into a contract pursuant to these Terms and Conditions.

14.2. Notwithstanding Article 14.1 and subject to Article 14.5, UEFA Parties, the Host Association and/or the Stadium Owner are not liable for any business losses and UEFA Parties, the Host Association and/or the Stadium Owner will have no liability to any Ticket Holder for any loss of profit, loss of business, business interruption, or loss of business opportunity.

14.3. Subject to Article 14.5, in any event, to the maximum extent permitted by law, UEFA Parties, the Host Association and/or the Stadium Owner hereby exclude any liability for loss, damage or injury to a Ticket Holder and/or their property, including (but not limited to) any indirect or consequential loss or damage, including (but not limited to) loss of enjoyment or travel or accommodation costs, regardless of whether the loss or damage: (a) would arise in the ordinary course of events; (b) is reasonably foreseeable; or (c) is in the contemplation of the parties, or otherwise.

14.4. Subject to Article 14.5, UEFA Parties, the Host Association and/or the Stadium Owner shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat or space and/or (ii) the actions of other spectators.

14.5. Notwithstanding any provision in these Terms and Conditions, UEFA Parties, the Host Association and/or the Stadium Owner do not seek to exclude or limit their liability: (a) for fraud or fraudulent misrepresentation; (b) for death or personal injury caused by UEFA Parties', the Host Association's and/or the Stadium Owner's negligence or the negligence of any of their officers, employees or agents; or (c) for any other matter for which it is not possible to exclude or limit liability by law.

14.6. Nothing stated or implied in these Terms and Conditions will affect the Ticket Holder's statutory rights or any rights that cannot be excluded under the Applicable Laws of the Host Territory.

15. Default

15.1. If, in the reasonable opinion of UEFA Events SA, the Client, Guest(s) and/or Ticket Holder(s):

a. breaches these Terms and Conditions;

b. causes any disturbance or nuisance in the Stadium or any Official Hospitality Facility;

c. otherwise prejudices the safety or welfare of any person present in the Stadium and/or Official Hospitality Facility;

d. contravenes any of the undertakings contained in these Terms and Conditions or the Stadium Rules or any Applicable Laws whether before or during the Match;

e. makes any unauthorised advertisement, sale, offer for sale or transfer of (or otherwise gives away to a person who agrees to pay for some other goods or services or offers to do so) any Package or Ticket (whether such Package or Ticket is provided pursuant to the Terms and Conditions or otherwise) or otherwise facilitates (directly or indirectly) any such unauthorised activities by others; or

f. has been, or may be, associated with, or engage in, any unauthorised sales of match tickets or Official Hospitality packages or any other so-called "ambush marketing" activities in relation to any UEFA competitions,

then:

a. all rights conferred via any Package or Ticket shall be cancelled as of right without any refund;

b. any person seeking to use any Package or Ticket obtained in breach of these Terms and Conditions in order to gain or provide access to or remain at the Stadium will be a trespasser and will be liable to be refused entry or evicted from the Stadium, and be liable to legal action;

c. UEFA Parties may refuse the Ticket Holder entry into the Stadium and/or the Official Hospitality Facilities, without any refund; and/or

d. UEFA Parties may require such persons to leave the Stadium and/or the Official Hospitality Facilities without any refund.

The rights and remedies of UEFA Parties under this Article 15 shall be in addition to any other right or remedy of UEFA Parties under these Terms and Conditions or under Applicable Law.

16. Unauthorised Spectators

16.1. Ticket Holders are permitted to attend the Match provided that:

a. they are not an Excluded Person;

b. the transfer of the Ticket to the Ticket Holder is made subject to and in accordance with Article 8.1 of these Terms and Conditions; and

c. where the Ticket Holder travels to the Host Territory, they have complied with any requirements which are in place regarding entry into the Host Territory (including but not limited to any travel and entry requirements, including any requirement to obtain a valid visa, imposed under Applicable Laws).

For the avoidance of doubt, UEFA Parties, the Host Association and/or the Stadium Owner shall not be liable for any loss or damage suffered by a Ticket Holder should they fail to comply with the provisions of this Article 16.1 and/or, where required, fail to obtain the necessary documents.

17. Personal Data

17.1. Personal data (including but not limited to first name(s) and, last name, date of birth, email address, address and telephone number) of Applicants, Clients, Guests and Ticket Holders are collected in accordance with the Privacy Notice. All personal data provided, whether during the application process, on the App or otherwise, must be true, accurate, consistent and complete. Applicants, Clients, Guests and Ticket Holders (as applicable) undertake to maintain such personal data.

17.2. In the event that it comes to UEFA Events SA's attention that any personal data provided, whether during the application process, on the App or otherwise, is not true, accurate and/or consistent in accordance with the provisions of Article 17.1 above, UEFA Events SA shall be entitled to:

a. in the event that it is the Applicant who has acted in breach of the provisions of Article 17.1, refuse their application or void their Ticket(s) and Package(s) (if it has/they have been issued) with no right to a refund; or

b. in the event that it is the Client who has acted in breach of the provisions of Article 17.1, cancel and invalidate all Tickets and Packages that have been purchased by the Client for the Match with no right to a refund; or

c. in the event that it is the Guest or Ticket Holder who has acted in breach of the provisions of Article 17.1 above, cancel and invalidate the Ticket and Package associated to such Guest or Ticket Holder, with no right to a refund.

18. Unforeseen Circumstances

18.1. UEFA Parties, the Host Association and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the relevant Match due to unforeseen extraordinary circumstances, including but not limited to reasons of force majeure, safety and/or security reasons or other decisions made by any competent authority which have an impact on the relevant Match being played at the relevant Stadium.

18.2. In the event of cancellation, abandonment, rescheduling or replaying of the relevant Match, or in the event of a change of venue, reduction of Stadium capacity or the playing of the relevant

Match behind closed doors, the Refund Policy will apply in respect of any refunds of the Packages purchased by the Client provided however that:

a. any refunds may be made only to the Client and not the Guest(s) and only up to the face value of the Packages purchased by such Client, and shall not, for the avoidance of doubt, entitle the Client to a refund of any costs and expenses incurred by the Client or Guest(s) in relation to travel or accommodation; and

b. subject to the foregoing and Article 13, UEFA Parties will not have any liability to the Client or any Guest on account of any such cancellation, abandonment, rescheduling, replay, reduction of Stadium capacity, change of venue or playing of the relevant Match behind closed doors or other failure or deficiency in the conduct of the relevant Match.

19. Severability, Amendment and Waiver

19.1. UEFA Events SA reserves the right to change these Terms and Conditions from time to time if reasonably necessary, including to ensure proper and safe staging of the relevant Match at the relevant Stadium. UEFA Events SA will notify the Client of any material changes and the Client will have the choice to consent to such material changes or to withdraw from the Agreement concluded with UEFA Events SA.

19.2. Should any provision(s) of these Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of these Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

19.3. Any waiver by either party in respect of a breach of any provision of these Terms and Conditions by the other shall only be effective if it is made in writing and specifically expressed as a waiver and shall not operate as, or be construed to be, a waiver of any other breach of such provision or of any breach of any other provision of these Terms and Conditions. No delay or omission by a party in exercising any right, power or remedy provided by law or under these Terms and Conditions shall affect that right, power or remedy or operate as a waiver of it and the single or partial exercise of any such right, power or remedy shall not preclude any other or further exercise of it or the exercise of any other right, power or remedy. All remedies, rights and powers provided in these Terms and Conditions are (except as expressly provided) cumulative and not exclusive of any other remedies, rights or powers to which the relevant party may be entitled at law or otherwise.

19.4. UEFA Parties shall have the right to transfer, assign, sub-license or sub-contract any of their rights and/or obligations hereunder to UEFA's affiliates and/or the Host Association without requiring the consent of the Client.

20. Authentic text

20.1. The Terms and Conditions have been drafted in the English language and are available on the UEFA Website. Translations may also be available – for further details, please contact UEFA Events SA at hospitality@uefa.ch. Where permitted under Applicable Laws, in the event of any discrepancy between the English and a translated version, the English version shall prevail.

21. General

21.1. Official Sales Agents are not permitted to make representations on behalf of UEFA Parties. Any such representations made by the Official Sales Agent to an Applicant, Client and/or Ticket Holder shall be excluded from this Agreement.

21.2. Any and all photos and menus provided to the Client are for illustration purposes only and shall not form part of this Agreement.

21.3. The following terms and conditions, rules and regulations (which shall be provided on request by UEFA Events SA) shall be incorporated into these Terms and Conditions and each Applicant, Ticket Holder and Guest shall abide by such rules and regulations:

a. UEFA's ticketing terms and conditions for the relevant Match;

b. the Official Hospitality Conditions; and

c. the Regulations.

Should any of the terms of the above terms and conditions, rules or regulations contradict the terms of these Terms and Conditions, then, save in respect of Applicable Laws, these Terms and Conditions shall take precedence.

21.4. These Terms and Conditions must be incorporated into all agreements to transfer or supply Packages and/or Ticket(s) and brought to the attention of any Guest and Ticket Holder. All Guests and Ticket Holders must comply with these Terms and Conditions at all times.

21.5. The Client enters into these Terms and Conditions for itself and on behalf of each Guest (and must inform each Guest of the same). In the event that the Client is a business entity, the person(s) duly authorised to represent such business entity who is/are identified in the Order, may in certain cases be personally liable in relation to the actions undertaken by their Guests.

21.6. These Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Terms and Conditions which is not already set out in these Terms and Conditions.

21.7. Save where precluded under any Applicable Laws, the laws of the Host Territory in which the Match for which the relevant Package has been purchased takes place govern these Terms and Conditions. The parties agree that, save where precluded under any Applicable Laws, the courts

of the relevant Host City shall have exclusive jurisdiction, save that if the Client is deemed to be a consumer for the purposes of any Applicable Laws, any proceedings arising out of or in respect of these Terms and Conditions can be brought in the courts of the place of residence such Client.

22. Information

22.1. Any information requests should be addressed to The UEFA Hospitality Team, UEFA Events SA, Route de Genève 46, 1260 Nyon 2, Switzerland or sent by email to: hospitality@uefa.ch.